

Δ/OTIMA



PSEA

**Reporting and
feedback mechanism
for POC**

A T H E N S

diotima.org.gr



▶ Do you have any complaints or concerns about the services provided by Diotima?

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WHAT IS **SEXUAL EXPLOITATION AND ABUSE?**

SEA refers to acts perpetrated by aid workers or people associated with aid organisations against the people that they are supposed to protect or provide aid to.

WHAT IS **SEXUAL EXPLOITATION?**

Actual or attempted abuse of a position of vulnerability, power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exploitation of another. This definition also includes trafficking and modern slavery.

If you have not been treated with respect or have experienced misconduct and/or sexual exploitation and abuse by a staff member of Diotima or anyone with a contractual link to Diotima, regardless his/her position you can:

- 1** Contact our PSEA Focal point through WhatsApp on:
+0306988587809 & +0306978943578 for **French & English**
+0306986921161 & +0306988528460 for **Arabic & English**
+0306988587846 for **Farsi**
+0306988528460 for **Sorani**

OR

- 2** Sent an email message to antonopoulou.diotima@gmail.com

Further Support Outside Diotima:

- A** In case of an emergency, you can call directly **100/112 (Police)**, **166 (Medical Emergency)**
- B** UNHCR Complaints Procedure
<https://help.unhcr.org/greece/complaints/>

