

Δ/OTIMA



PSEA

**Reporting and
feedback mechanism
for POC**

LESVOS

diotima.org.gr



▶ Do you have any complaints or concerns about the services provided by Diotima?

▶ Do you have any complaints or concerns about the services provided by Diotima?

WHAT IS SEXUAL EXPLOITATION AND ABUSE?

SEA refers to acts perpetrated by aid workers or people associated with aid organisations against the people that they are supposed to protect or provide aid to.

WHAT IS SEXUAL EXPLOITATION?

Actual or attempted abuse of a position of vulnerability, power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exploitation of another. This definition also includes trafficking and modern slavery.

If you have not been treated with respect or have experienced misconduct and/or sexual exploitation and abuse by a staff member of Diotima or anyone with a contractual link to Diotima, regardless his/her position you can:

1 Contact our PSEA Focal point through WhatsApp on:

+0306982042483 for **French & English**

+0306948362772 for **Arabic & English**

+0306982042485 for **Farsi & English**

OR

Sent an email message to moustaki.diotima@gmail.com

2

Further Support Outside Diotima:

- A** In case of an emergency, you can call directly **100/112 (Police)**, **166 (Medical Emergency)**
- B** Contact UNHCR <https://help.unhcr.org/greece/contact-us/>
- C** UNHCR Complaints Procedure <https://help.unhcr.org/greece/complaints/>