

# Δ/ΟΤΙΜΑ



**PSEA**

**Reporting and  
feedback mechanism  
for POC**

T H E S S A L O N I K I

[diotima.org.gr](http://diotima.org.gr)



▶ Do you have any complaints or concerns about the services provided by Diotima?

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## WHAT IS **SEXUAL EXPLOITATION AND ABUSE?**

SEA refers to acts perpetrated by aid workers or people associated with aid organisations against the people that they are supposed to protect or provide aid to.

## WHAT IS **SEXUAL EXPLOITATION?**

Actual or attempted abuse of a position of vulnerability, power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exploitation of another. This definition also includes trafficking and modern slavery.

If you have not been treated with respect or have experienced misconduct and/or sexual exploitation and abuse by a staff member of Diotima or anyone with a contractual link to Diotima, regardless his/her position you can:

**1** Contact our PSEA Focal point through WhatsApp on:  
+306975872416

OR

Sent an email message to [ghasi.diotima@gmail.com](mailto:ghasi.diotima@gmail.com)

**2** Further Support Outside Diotima:

- A** In case of an emergency, you can call directly **100/112 (Police)**, **166 (Medical Emergency)** Contact UNHCR **Thessaloniki Protection helpline** by SMS or WhatsApp +306975872416
- B** UNHCR Complaints Procedure  
<https://help.unhcr.org/greece/complaints/>